



He Wāhi Haumaru response guide

Offer support:

"I am sorry you feel uncomfortable about a baby being fed in your presence."

Explain your legal obligations:

"parents have a legal right to breastfeed their babies wherever they have a legal right to be. Thus, we need to leave them be."

Offer a solution:

"could we offer you a table where you are able to feel less uncomfortable?"

Offer another solution:

"could we offer you your food in a takeaway box so you can eat somewhere where you are likely to feel more comfortable?"

If the breastfeeding parent has not been made aware of the concern, do your best to ensure that this remains the case. If you think the parent is aware, check in with them and do your best to ensure they feel as comfortable as possible in the situation.